KHOI VU

Junior Software Developer
Toronto, ON

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EDUCATION

Computer Programming and Analysis (CPA), *Seneca College, ON, CA*	Sep 2021 – present
CFA Program participant, *CFA Institute*. Completed Level 1	Feb 2021
Master of Business Administration (MBA), *University of Illinois at Urbana Champaign, IL, US*	Aug 2011 – May 2013
Bachelor of Science (BS), Marketing and Finance, *SUNY Brockport, NY, US*	Aug 2007 – May 2011

SKILLS

Programming Languages	C, C++, JavaScript, Python
Web Development	Node, CSS3, HTML5, Bootstrap, Express, Handlebars, Thunder Client, Heroku/Cyclic
Database	Oracle, MySQL, MongoDB, Postgre
Tools	Visual Studio, Visual Studio Code, SQL Developer, GitHub, Microsoft Office
Operating System	Windows, Mac, Linux/Unix
Soft skills	Positive Attitude, Communications, Team work, Leadership, Work Ethic

PROJECTS

Personal Website 🌐 Web 🐙 GitHub
- A static website with a downloadable resume, a contact form, and a gaming page. Utilized Bootstrap for design.

Website App 🌐 Web 🐙 GitHub
- A client – server website that uses MongoDB to store user's information and performs user authentication.

CPP Project 🐙 GitHub
- A program that mimics an assembly line where each order's item is moved from one workstation to be filled.

Mongo App 🐙 GitHub
- A simple program, written in Cpp, that lets the user access an Oracle database and query, edit, and remove records.

EXPERIENCE

BLYTH ACADEMY, Manager of the Registrar and Financial Analyst, *Toronto, ON, CA*   Sep 2019 – Nov 2021
- Collaborated and conducted continuous process improvement for registration, invoices, payments, and collections
- Prepared revenue and KPIs reports and analysis using QuickBooks, Elavon, Moneris, Excel, and Admin Portal

ATB FINANCIAL, Universal Queue Banker, *Calgary, AB, CA*   Nov 2018 – Jul 2019
- Solved Sales and Services Inquiries, including Personal Banking, Online Banking, Mastercard, and Credit Requests
- Efficiently mastered the targeted time by **20** percent, highest customer satisfaction in the Services team at **4.64**

ERICSSON VIETNAM & MYANMAR, Project Finance Manager, Hanoi, VN & Yangon, MM   Jul 2014 – Jul 2018
- Governed Key Account Mobifone, **15+** complex service projects, and Vietnammobile Managed Services
- Set up and maintained projects in SAP systems (MUS/ONE) based on contract and scope prepared and reviewed Customer Project List (CPL), Ericsson's tool for project financials, using Ericsson Business Warehouse (EBW) data
- Supported CPM/KAM/AOM in ad-hoc analysis, Balance Sheet items review, and financial report and forecast
- Led the critical transition project to move support from GSC China to BO India, best practices in the region
- Built scalable financial processes, designed and published the well-received Financial Handbook for PMs

BEACON FUNDING CORPORATION, Project Management Associate, Northbrook, IL, US   Jun 2013 – Sep 2013
- Managed 10+ projects in IT (Web Design, Mobile App, etc.), Finance, and Sales for 10+ developers and employees
- Translated requirements into actionable items and functional specifications, proactively motivated employees, achieving a **67** percent increase in created priority tasks and an **82** percent increase in tasks completed on-time
- Conducted manual thorough unit testing of the website and the mobile app for identifying bugs and improvements

VOLUNTEER/OTHER

CHURCH OF THE TRUE LIGHT, ***Lead Guitarist***, Hanoi, VN	Aug 2016 – Jul 2018
ILLINOIS BUSINESS CONSULTING, ***Consultant***, Champaign, IL, US	Sep 2011 – May 2012
TENCENT, Marketing Intern, Palo Alto, CA, US	May 2012 – Aug 2012
IBM, Marketing Intern, Hanoi, Vietnam	May 2010 – Aug 2010, Jun 2011 – Aug 2011